

RESIDENT COUNCIL

Minutes

Date: Tuesday Sept 17/24 **Place:** Auditorium
Time: 2:00 p.m. **Chair:** Judy Esch
Co-Chair: John St.Jean

1.0 Welcome all Members and introduce any new Members

Attendance: Jo Ann Hue, Bob Crawford, Helen Kennedy, Andrew Wood, Danny Lalonde, Don Tambeau, Tanya Ellis, Rejeanne Madsen, Lucille Voyer, Peggy Charters, Nora Gauvreau, Lynn Spivey, Shannon Simard, Ron Couchi, Ida Ouellete, John St Jean, Brenda Caswell, Shanon Nadeau, Nancy Sohm, Catherine Spencer

2.0 Old Business:

2.1 Outbreak Over

3.0 New Business:

3.1 Resident's Satisfaction Survey

3.2 Resident's Council Week (Sept 16-22)

3.3 Upcoming Food Committee Meeting – Sept 19

4.0 Resident Bill of Rights - #17 – Right to Know your Caregiver

5.0 Round Table

5.1 TV too loud in centre room of Maple

5.1.1 **ACTION:** Em shared the resident can use her headphones to block out the noise

5.2 Concerned about the lack of cleanliness of Oval Garden (ash trays)

5.2.1 **ACTION:** Em will email SS Coordinator and maintenance about the concern

5.3 Concerned that menu posted frequently does not match options available, and concerned with the choices offered

5.3.1 **ACTION:** Em will email SS Coordinator with menu concerned, and also invited resident to attend food committee

5.4 Concerned that Doctors aren't responsive

5.4.1 ACTION: Em shared a new Nurse Practitioner is starting soon with the aim to reduce wait times

5.5 Resident concerned that those with symptoms are not isolating in room.

5.5.1 ACTION: Em explained that it is a nursing decision to place a resident on isolation and not all who are coughing are contagious.

6.0

Adjournment

Next Meeting: Oct 15, 2024 at 2:00pm