# CASSELLHOLME BOARD OF MANAGEMENT MEETING



# **THURSDAY, MAY 30, 2024**

# **MINUTES**

Date: Thursday, May 30, 2024

**Location:** Cassellholme Garden Room

**Present:** Mark King, Chair **Staff:** Angie Punnett, Administrator

Chris Mayne, Vice Chair

Peter Chirico

Billy Brooks, Chief Financial Officer

Dave Smits, Director, Capital Facilities

Sherry Culling (zoom) Shani Giroux, Director of Human Resources Robert Corriveau Camille Bigras, Director, Support Services

Michelle Lahay Julie Pilkey, Secretary

Regrets: John D'Agostino, Lawyer

Yannick Benoit, Lawyer

Anita Brisson

Monique Peters, Family Council (zoom)

Johanne Brousseau (zoom)

Stu Campaigne, Bay Today (zoom)

	ITEM	ACTION
A.	CALL TO ORDER	
	RECORDED MEETING	
	"Moved by Peter Chirico and seconded by Chris Mayne that the meeting be called to order at 5:00 p.m."	
	Res. #53-24 Carried	
	1. Approval of Agenda  "Moved by Robert Corriveau and seconded by Chris Mayne that the Board approved the Agenda	
	for this meeting, as presented."  Res. #54-24  Carried	
	2. Conflict of Interest	
	"Moved by Peter Chirico and seconded by Chris Mayne that no other Board Members present have declared a conflict of interest.	
	Res. #55-24 Carried	
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## 3. Approval of Minutes

#### 3.1 Approval of the Minutes of the Regular Board Meeting held on May 1, 2024

"Moved by Peter Chirico and seconded by Robert Corriveau that the minutes of the Regular Board Meeting, held on May 1, 2024, be adopted as presented."

Res. #56-24 Carried

### 3.2 Approval of the Annual General Meeting (AGM) Minutes held on May 1, 2024

"Moved by Chris Mayne and seconded by Robert Corriveau that the minutes of the Annual General Meeting (AGM) held on May 1, 2024, be adopted as presented."

Res. #57-24 Carried

# 4. New Business

#### 4.1 Sherry Culling - Resignation Effective September 2, 2024

Sherry submitted her notice that she will not be reapplying to sit on the Board as a Provincial Appointment when her term ends on September 2, 2024. Board members thanked her for her years and dedication to Cassellholme.

#### 4.2 Provincial Appointments - 2 Vacancies

Julie notified the Minister's Office of Sherry's resignation and asked if we could advertise on our Website for the 2 vacancies. Waiting for approval. They have noted our strong interest to have a Nipissing First Nation representative. They will notify us if they receive any applicants.

# 4.3 MSAA - Declaration of Compliance

"Moved by Michelle Lahay and seconded by Peter Chirico that to the best of the Board's knowledge and belief, the HSP has fulfilled its obligations under the Multi-Sector Service Accountability (MSAA) Agreement during the Applicable Period – April 1, 2023 – March 31, 2024. The Board authorizes Mark King to sign the Declaration of Compliance, as presented."

Res. #58-24 <u>Carried</u>

#### 4.4 LSAA - Declaration of Compliance

"Moved by Robert Corriveau and seconded by Chris Mayne that to the best of the Board's knowledge and belief, the HSP has fulfilled its obligations under the Long-Term Care Home Service Accountability (LSAA) Agreement during the Applicable Period – January 1, 2023 – December 31, 2023. The Board authorizes Mark King to sign the Declaration of Compliance, as presented."

Res. #59-24 <u>Carried</u>

# 5. Redevelopment

#### 5.1 MOLTC Capital Branch Meeting

Mark, Chris and Angie attend the MOLTC Capital Branch Meeting and met with some of the Senior Staff. Discussed funding, interest rate changes, capital costs. Still optimistic of receiving additional funding once Phase 1 is completed.

#### **5.2 Construction Update** (Dave Smits)

Report in package.

Dave noted drywall and fire separation issues have caused some delays. Received proposals for the courtyard. Added daily supervision on-site to ensure work is progressing as planned. A new move date will be confirmed with the next project schedule update. Billy provided options for a new camera system. A Motion will be sent by email to Board Members to approve the recommendation for Option 1 – Cisco Meraki in partnership with Nickel City Communications for installation and system configuration. The cost for the new system is within the FF&E budget.

### 5.3 Designated Units - NFN, BSO, Younger Population

Discussed options for the 12 bed unit on the main floor. Ontario Health reached out to brainstorm. Looking at behavioral unit, Nipissing First Nation unit, and the need for a specialized unit for the under 65 population. Camille is preparing a proposal to submit to the Ministry with all 3 unit options.

#### Operations

# 6.1 Operations Update

Update in package. Noted currently in a Covid Outbreak on Cherry Lane. 6 residents.

- **6.2 Zero Tolerance of Abuse & Neglect of Residents 2023 Annual Abuse Evaluation** Included in Operation Update
- 6.3 Complaint Review 2023

Reviewed the 15 complaints reported in 2023

6.4 Q1 - Budget-to-Actual Results - Period Ending March 31, 2024

"Moved by Chris Mayne and seconded by Robert Corriveau that the Board approve the Q1 – Yearto-Date Operating Budget-to-Actual results for the period ending March 31, 2024, as presented."

Res. #60-24 Carried

#### 6.5 Redevelopment Capital Budget-to-Actual Results

"Moved by Peter Chirico and seconded by Michelle Lahay that the Board approve the Redevelopment Capital Budget-to-Actual results from commencement to March 31, 2024, noting the currently forecasted Capital Levy estimates, as presented."

Res. #61-24

#### 6.6 Q4 - Budget-to-Actual Results - 2023/2024 Community Support Services

"Moved by Chris Mayne and seconded by Robert Corriveau that the Board approve the 2023/24 Community Support Services Q4 Year-to-Date Budget-to-Actual results, as presented."

Res. #62-24 Carried

#### 6.7 2024 Operating Budget Revision

"Moved by Sherry Culling and seconded by Chris Mayne that the Board approve the 2024 Operating Budget Revision, as presented."

Res. #63-24 Carried

7. IN - CAMERA	
Guests left the meeting	
"Moved by Michelle Lahay and secon In-Camera session at 6:19 p.m."	nded by Robert Corriveau that the Board proceed to an
Res. #64-24	<u>Carried</u>
7.1 Approval of the In-Camera M	Minutes - dated March 28, 2024
In-	Camera Motion - Res. #65-24
7.2 Approval of the In-Camera M	Minutes - dated May 1, 2024
In-	Camera Motion - Res. #66-24
7.3 Legal Matter - Confidential	Contract Negotiation
In-	Camera Motion - Res. #67-24
<ul><li>7.4 Confidential Matter</li><li>7.5 Personal Matter - deferred</li><li>7.6 Personal Matter - deferred</li></ul>	
"Moved by Peter Chirico and second session to be adjourned at 7:42 p.m."	ded by Robert Corriveau that the Board approve the In-Camera
Res. #68-24	<u>Carried</u>
CORRESPONDENCE	
No Items Noted	
REQUEST FOR FUTURE AGENDA ITEMS	
No Items Noted	
DATE OF NEXT MEETING	
	une 27, 2024 @ 5:00 p.m. – or at the call of the Chair.
ADJOURNMENT	
	conded by Michelle Lahay that the meeting be adjourned
Res. #69-24	Carried



May 27, 2024

Subject: Cassellholme Redevelopment Update – May 30, 2024

# **Construction Activity**

Please see the April monthly report from Percon.

# **Highlights:**

Phase 00 - Work Complete

Phase 1-A - Work Complete

Phase 1-B sequencing remains unchanged from the previous report. New east parking lot has been handed over to Cassellholme for use, and as of the date of this report, landscape work is largely complete; landscape deficiencies will be addressed in Spring of 2024, and sod is being maintained by Cassellholme.

- Metal studs at perimeter walls are complete. Small infill areas remain. Exterior sheathing and window installation is largely complete, including curtain wall in Block A. Block C curtain wall framing complete; glass is pending.
- Mechanical and electrical above ceiling rough-ins are ongoing, as well as wall rough-in. Levels 2, 3, and 4 wall rough-ins are complete. Levels 5 and 1 are in progress.
- Interior framing is well advanced on Levels 2 to 5 and the ground floor is approximately 85% complete.
- Vapour barrier, insulation and brick is in progress along the east, north and west elevations of Block A and B. Vapour barrier is in progress in Block B east elevation. Metal cladding work is ongoing.
- All roofing work is complete, with the exception of the balconies and low roof along the west elevation.
- Elevator has been delivered to site, and elevator shaft work is ongoing.
- Patient lift structures are in progress.

#### Schedule:

An updated draft project schedule has been received and is currently being finalized. The final schedule will be issued prior to the next monthly report. The current project schedule has been updated to reflect ongoing project status. Refer to schedule comments on previously issued monthly reports for reference. Schedule comments in this report are up to date with site progress as of the date of issuance for this report.

# **Transition Planning**

An updated summary is attached.

# **Highlights:**

NFN Partnership/Indigenous Unit Operation and Licensing – No further update.

Way-finding – Further Translations requested from the NFN.

Staffing Plan - No further update this month.

Laundry Plan - No further update this month.

Storage Plan – Proposal for Just in Time delivery proposal expected in early June.

Move Plan – Work continues and current tasks being updated on the summary. Latest meeting with HCR occurred on May 27, 2024.

Training Plan – Meetings with various new equipment suppliers continuing so training plans can be confirmed.

IT – Pricing received for CCTV systems, networking equipment and telephone system upgrades. Recommendations coming for the CCTV systems coming to the Board at the May meeting.

Waste Handling - No further updates at this time.

Outdoor space – Proposals received for the Auditorium Courtyard they will be reviewed and the work awarded in early June.

FF&E Budget – Budget validation ongoing with a final check back to departments in terms of the items they will require.

Nursing Transition Planning – Work underway.

Occupancy Planning – First draft of the Occupancy Plan was submitted to MLTC in January. Feedback still pending.

MLTC Check Lists – Work continuing. Meeting with the MLTC has occurred to ensure process around Preoccupancy inspections is understood. Checklists have been shared with Percon so they are aware of the items they are responsible for.

# **Change Order Log**

Please see the attached May 27, 2024 log.

# **Budget Update**

April 2024 actuals attached.

Action	Sub Actions	Responsible	Due Date
	Continue to review Ministry LTC occupancy checklists - final submission required by August but plan to complete by		
Occupancy Checklist	June 30 internally	Mgmt and Transition	ongoing until August
Furniture Contract	PO to be issued in May; still verifying qualities	Anita	31-Ma
	To set up inital meeting to understand design needs - with Nathan for contacts; create fundraising plan		
	shortlisted the current state of art inventory		
	present to designer of some historical pieces and reach out to the community for pieces; engaged interior designer for		
Art Fundraising	ideas on heritage art pieces for lobby	Anita	ongoing
Wood at mill for purpose	To set up inital meeting to understand design need	Anita	ongoing
HealthCare Relocators (HCR) - Move			
	Next review meeting is set for May 27 to discuss move needs and status; To meet once Percon has verified schedule for		
HCR - Movers	fall	Anita	27-Ma
	Communication planning underway for move into P1 to articulate costs and timeframes; plan will be finalized once		
Resident Communication	final move date is made	Billy/Angie/Jillian	June
	Vendor to provide inventory recommendations, storage options (racks/shelves) and software solution reviewed in	,, ,,	
I	June; preliminary review of storage areas and items for each room to understand placement and rack needs - to be		
Storage Area list	presented in June	Dave/Anita	June
IT	p ·······	. =1	,
Cameras			
ID Access Card			
Phone	all priced and is under internal review with SLT		
		Dave	31-Ma
Network Design	printer for ID Access Card still to be priced	Dave	31-IVI
Digital Menus/Boards	Review boards price and data drops with Percon		
Nurse Call	continue to finalize nurse call system; references to Clinical for review	Dave/Lindsay	31-Ma
NFN			
Bed Application - Licencing	NFN Chief letter signed; to follow up with OH and Ministry on next steps	NFN/Angie	TBD
	Additional funding still under review with Angie and NFN Lead; Chief has reached out to Ministry once again and	Anita/Angie/NFN	ongoing
	should have a decision end of March		
NFN Collaboration Document	flow of care -Review current NFN demand & cultural designation		TBD
TV V condocration bocament	Governance structure - board member and committee		TBD
	Policy inclusion - part of collaboration document		TBD
	Programming & ceremony - further discussion needed		TBD
Quality of Care Committee		Anita/Angie/NFN	TBD
Wayfinding			
Wayfinding	NFN Translations have been finalized	Anita/Dave	March
Art Work - RHA and P1	Artwork underway and will provide updates as artist submits	Anita/Dave	ongoing
Support Services	The state of the s	ranta, Bave	0.180.118
Support Services			
Emergency Response			
Medleds	order placed and expect delivery April	Anita/Julie	April
	order placed and expect delivery April	Anita/Julie	April
Remar strips		Ainta/June	Арп
Fire also	Final drawings in progress; need to plan quarterly check-ins with fire department; updated codes and policies in draft		
Fire plan	form	A - 21 - /1 - 12 - /B	ongoing & on track
	training plan to be created	Anita/Julie/Ron	
P2 Parking	Need to begin discussions and planning for start of P2 parking (winter 2024/25)	Dave/Anita	June
Staff Training Plan			
Indigenous cultural health and safety			
Equity	Combined to sensitivity training; OH NE has provided 4 modules for equity training and SLT to review	SLT	ongoing
IT	phones, emails		Sept
Emergency Response	update training sessions and roll out	Julie/Ron	Sept
Maintenance Mgmt System			
Capital Asset List	Brightly Support	Dave	June

															Contract Time
RFE	RFE	PC	CD	SI	RFI	co	Work Description	Reason	Status	Date Issued	Quote Sent	Approval Date	Quoted	Approved	(days)
1	1			1		1	Millwork revisions/clarifications	Coordination	Approved	18-Feb-22	17-Mar-22	28-Mar-22	\$34,553.53	\$34,553.53	
2	2	1				2	Emergency Switchboard revisions	Coordination	Approved	17-Feb-22	17-Mar-22	28-Mar-22	\$4,919.20	\$4,919.20	
3	3					3	Inrease Builders Risk Insurance to Include Soft Costs	Lender Requirement	Approved	30-Mar-22	30-Mar-22	05-Apr-22	\$29,846.88	\$29,846.88	
4	4					3	Cost associated to add Wrap Up Insurance Policy	Lender Requirement	Approved	30-Mar-22	30-Mar-22	05-Apr-22	\$282,579.86	\$282,579.86	
5	5R1	2				5	Door revisions	Coordination	Approved	15-Mar-22	07-Apr-22	06-May-22	\$4,677.20	\$4,677.20	
6	6	3				4	Washroom Accessories Revisions	Coordination	Approved	28-Mar-22	22-Apr-22	25-Apr-22	\$863.50	\$863.50	
7	7	9					Removal exisiting foundations (Unit rate only - see RFE 16)		Cancelled	21-Apr-22	25-Apr-22				
8	8	16				6	Provide new water valve at property line	AHJ	Approved	05-May-22	06-May-22	06-May-22	\$8,607.50	\$8,607.50	
9	9	4				41	North wing door revisions	Coordination	Approved	28-Mar-22	16-Jan-23	19-Jan-23	\$3,756.50	\$3,756.50	
10	10	5				7	Elevator pit lightling revisions	AHJ	Approved	29-Mar-22	09-May-22	16-May-22	(\$1,361.00)	(\$1,361.00)	
11	11	6				8	Transformer modifications	Cost Saving	Approved	07-Apr-22	09-May-22	27-May-22	(\$6,000.00)	(\$6,000.00)	
12	12 R1					9	Millwork edging revisions & Drawer modifications (per email April 25, 2022)	Cost Saving	Approved	N/A	19-May-22	01-Jun-22	(\$11,906.00)	(\$11,906.00)	
13	13						CANCELLED: Drawer modifications (SEE RFE 12R1)		Cancelled	N/A	09-May-22				
14	14	17				12	Temporary Hydrant at North Wing	AHJ	Approved	12-Apr-22	16-May-22	01-Jun-22	\$5,585.25	\$5,585.25	
15	15R2	7R1				36	Phase 1 temporary door revisions and hardware coordination	Coordination	Approved	02-Dec-22	06-Dec-22	10-Jan-22	\$4,539.70	\$4,539.70	
16	16R2	9				15	Removal of exisiitng foundations	Site Condition	Approved	21-Apr-22	20-May-22	27-Jun-22	\$70,326.38	\$70,326.38	
17	17	11				11	Hardware revisions to Door V101	Coordination	Approved	27-Apr-22	19-May-22	01-Jun-22	\$6,046.70	\$6,046.70	
18	18R2	18				14	Revise pipe material storm main tee at Olive St.	Site Condition	Approved	13-May-22	20-May-22	29-Jun-22	\$7,885.44	\$7,885.44	
19	19	12				10	Temporary lighting in courtyard parking	Health & Safety	Approved	27-Apr-22	25-May-22	01-Jun-22	\$15,888.40	\$15,888.40	
20	20R1	8				13	Add card reader control for rear doors on elevators 1024 & 1025	Design Improvement	Approved	25-Apr-22	30-May-22	10-Jun-22	\$1,512.50	\$1,512.50	
21	21R1					16	Temporary Door Hardware supplied by Owner's Security Provider	Schedule Change	Approved	22-Jun-22	08-Jul-22	22-Jul-22	(\$6,650.00)	(\$6,650.00)	
22	22	23					Investigate/repair storm line blockage near property line at Olive St.	Site Condition	Cancelled	23-Jun-22	06-Jul-22		(, -, ,	(1-7	
23	23R2			19R1		17 R	Corrections and revisions to parking lot line in temporary and east parking areas	Owner Reguested	Approved	16-Aug-22	15-Sep-22	22-Sep-22	\$3,454.00	\$3,454.00	
24	24R4	22R1		25.11		27	Provide temporary power feed to east parking lot lighting	Coordination	Approved	19-Aug-22	24-Oct-22	27-Oct-22	(\$8,416.88)	(\$8,416.88)	
25	25R1	25R1				18	Revision to waterline connections to existing building - Revised	Site Condition	Approved	03-Aug-22	05-Aug-22	11-Aug-22	\$42,426.23	\$42,426.23	
26	26	20				19	Revision to electrical panel E-1-C	Coordination	Approved	02-Jun-22	09-Aug-22	11-Aug-22	\$6,702.30	\$6,702.30	
27	27R1	19R1				23	Revise acoustic ceiling tile materials	Cost Saving	Approved	15-Sep-22	28-Sep-22	05-Oct-22	(\$66,054.48)	(\$66,054.48)	
28	28	25.12		23		20	Pile Rock Points	Contractor Requested	Approved	03-Aug-22	12-Aug-22	12-Aug-22	\$98,826.40	\$98,826.40	
29	29R3	28				33	Revision to Phase 1 & 2 sanitary and storm connections at grade beams	Coordination	Approved	03-Aug-22	09-Nov-22	22-Nov-22	\$21,724.63	\$21,724.63	
30	30	26				21	Revision to under-slab plumbing and inverts	Coordination	Approved	26-Jul-22	18-Aug-22	22-Sep-22	\$15,196.50	\$15,196.50	
31	31	10				40	Revision to the fire and combination fire/smoke dampers	AHJ	Approved	26-Apr-22	15-Sep-22	26-Jan-23	\$134,858.85	\$134,858.85	
32	32R1	14				70	Door frame material revisions along corridor 1165	Design Improvement	Not Accepted	31-Aug-22		20 3011 23	7134,030.03	7134,030.03	
33	33	14				24	Revised wood frame design for Jams	Cost Saving	Approved	09-Sep-22	28-Sep-22	05-Oct-22	(\$12,750.00)	(\$12,750.00)	
34	34R4	21R3				29	Provide new grounding loop for new building service	AHJ	Approved	22-Aug-22	28-Oct-22	08-Nov-22	\$77.892.15	\$77.892.15	
35	35R3	27R2				35	Delete deck mounted soap dispensers	Owner Requested	Approved	21-Nov-22	05-Dec-22	10-Jan-22	(\$4,081.00)	(\$4,081.00)	
36	36R4	15R				117	Door hardware revisions to door 1147a	Coordination	Pending	12-Oct-22	18-Apr-24	29-Apr-24	\$10,606.20	\$10,606.20	
37	37	13R				31	Janitor room door revisions	Coordination	Approved	19-Sep-22	19-Sep-22	10-Nov-22	\$4,785.00	\$4,785.00	
38	38	29				22		AHJ	Approved	31-Aug-22	23-Sep-22	10-Nov-22	\$2,414.10	\$2,414.10	
41	41	29 24R1	<u> </u>			32	Exisiting Service Plug Requirement  Provide grilles on two 'O' fin radiation in trench in Auditorium 1005			22-Sep-22	17-Oct-22	15-Nov-22	\$23,009.80	\$2,414.10	
41	41	30				32	Provide grilles on type 'O' fin radiation in trench in Auditorium 1005	Coordination Owner Requested	Approved Cancelled	22-Sep-22 16-Sep-22	17-001-22	15-IVOV-22	\$25,009.80	\$23,009.80	
20	20		-			<del>                                     </del>	After hours paving of East Parking Lot	Owner Requested			20 Car 22				
39	39 4001	31	-			25	Additional curb at edge of exisiting parking area	Owner Requested	Cancelled	16-Sep-22	28-Sep-22	00 0-+ 22	¢64 577 36	ĆC4 F77 30	<b>-</b>
40	40R1	32R1	-			25	Revision to exisiting sanitary line	Site Condition	Approved	21-Sep-22	29-Sep-22	06-Oct-22	\$61,577.36	\$61,577.36	TBD
47	47R1	33	-		-	43	Structural revisions to Phase 1 framing, Phase 2 framing, pile caps and piles	Coordination	Approved	23-Sep-22	11-Jan-23	22-Jan-23	\$37,038.71	\$37,038.71	4
42	42R1	34	-			26	Water storage tank layout and structural revisions	Coordination	Approved	26-Sep-22	14-Oct-22	27-Oct-22	\$3,597.83	\$3,597.83	
43	43	35R	<u> </u>			61	Revision to North Wing elevator brackets for rail attachments	Coordination	Approved	07-Oct-22	20-Jun-23	27-Jun-23	\$11,964.96	\$11,964.96	
53	53	36R2				44	Revision to brace frame VB105	Coordination	Approved	09-Nov-22	13-Dec-22	26-Jan-23	\$9,497.44	\$9,497.44	
45	45	37	ļ			30	Revision to light fixtures P5 and P6	Coordination	Approved	11-Oct-22	31-Oct-22	08-Nov-22	\$2,369.33	\$2,369.33	
48	48	38				37	Structural beam revisions at Block B roof terraces balconies	Coordination	Approved	20-Oct-22	13-Dec-22	10-Jan-23	\$969.52	\$969.52	
49	49R2		<u> </u>	36R1		60	Structural clarifications - structural steel and rebar shop drawings	Coordination	Approved	20-Jan-23	10-Mar-23	28-Jun-23	\$2,768.37	\$2,768.37	
46				7R1		28	Provide slab Mounting brackets for smoke shelter	Site Condition	Approved	17-Oct-22	25-Oct-22	01-Nov-22	\$1,050.68	\$1,050.68	
51	51R1	39	ļ			38	Add smoke detectors in corridors of RHA areas	Coordination	Approved	08-Nov-22	13-Dec-22	10-Jan-23	\$5,258.00	\$5,258.00	
44R1			ļ	22		34	Provide additional steel modifications outlined in SI#22	Coordination	Approved	27-Jul-22	16-Nov-22	22-Nov-22	\$3,300.11	\$3,300.11	
		40					Additional elevator controls	Coordination	Pending	07-Dec-22					
56	56	41				45	Revision to sliding door frame details	Coordination	Approved	21-Dec-22	08-Feb-23	28-Feb-23	\$8,783.50	\$8,783.50	
54	54	42				46	Provide fixed mirrors in Staff washrooms	Coordination	Approved	10-Jan-23	03-Feb-23	28-Feb-23	\$7,507.50	\$7,507.50	

E4D4	54R1	12	1		40	7. Commont the count of fined animons from COMAC	lcditi	1	10 1 22	02 14 22	24 Mar 22	(¢2.025.00)	¢2.025.00	
54R1	54K1 52	42	39		48	Correct the cost of fixed mirrors from CO#46	Coordination AHJ	Approved	10-Jan-23 08-Nov-22	03-Mar-23 13-Dec-22	21-Mar-23 10-Jan-23	(\$2,035.00) \$3.014.00	-\$2,035.00 \$3.014.00	
52		42	39		39	Provide relay bases on smoke detectors related to door hold opens for SI#39		Approved	18-Jan-23	13-Dec-22	10-Jan-23	\$3,014.00	\$3,014.00	
55	55	43			47	Revise range hood colour	Owner Requested	Cancelled		47 1 22	24 5.1. 22	ĆE 402 40	ĆE 402 40	
57	57	44			47	Revision to L#2 & L#2-1 lavatory fixtures	Coordination	Approved	18-Jan-23	17-Jan-23	21-Feb-23	\$5,193.10	\$5,193.10	
54	54R1		41		42	Remedial modifications to pile caps and grade beams - Phase 1	Site Condition	Approved	28-Nov-22	10-Jan-23	20-Jan-23	\$14,145.87	\$14,145.87	4
58	58	45				Revisions to operable window vent type	Coordination	Cancelled	06-Feb-23			_		
60	60	46			52	Modifications to generator ESB breakers	Coordination	Approved	07-Feb-23	24-Mar-23	03-May-23	\$19,405.10	\$19,405.10	
95	95	47			79	Revise office door locaitons, electrical from PC47	Owner Requested	Approved	23-Mar-23	08-Sep-23	09-Sep-25	\$10,312.50	\$10,312.50	
72	72R3	47			73	Revise office door locations, typical millwork from PC47	Owner Requested	Approved	15-Aug-23	15-Aug-23	07-May-24	\$11,985.60	\$11,985.60	
59	59	48R			49	Revisions to electrical to accommodate Kitchen Equipment Phase 1	Coordination	Approved	14-Feb-23	17-Mar-23	22-Mar-23	\$501.60	\$501.60	
62	62R2	49			54	Typical Bedroom Mockup	Owner Requested	Approved	09-Mar-23	03-May-23	06-Jun-23	\$75,577.95	\$75,577.95	
		50				Revise rated floor assembly ULC Listed Design No.	Cost Saving	Cancelled	22-Mar-23					
		51			50	Revision to select light fixtures to alternate product	Design Improvement	Approved	22-Mar-23	20-Apr-23	26-Apr-23	\$0.00	\$0.00	
65	65	52			57	Delete select cubical curtains and provide track breaks in patient lift tracks	Coordination	Approved	29-Mar-23	12-May-23	01-Jun-23	(\$5,382.50)	(\$5,382.50)	
75	75R1	53			69	Electrical revisions for elevator connections	Coordination	Approved	30-Mar-23	29-Jun-23	03-Aug-23	\$18,212.70	\$18,212.70	
		54				Revisions to interior expansion joints types	Coordination	Cancelled	30-Mar-23		Ů	. ,	. ,	
68	68	55			56	Exisiting Water Room pull station	Coordination	Approved	05-Apr-23	17-May-23	23-May-23	\$1,142.90	\$1.142.90	
67	67	56	1 1		55	Revision to brace frame VB205	Coordination	Approved	17-Apr-23	12-May-23	18-May-23	\$1,164.02	\$1,164.02	
82	82R2	57R			78	Revision to biometric readers	Owner Requested	Approved	18-Apr-23	01-Sep-23	25-Sep-23	-\$21,023.00	-\$21,023.00	
64	64	1 3711		49	51	Tree Removal at End of Block B	Site Condition	Approved	03-Nov-22	20-Apr-23	26-Apr-23	\$2,117.50	\$2,117.50	
66	66R1	58	<del>                                     </del>	7.5	68	Clarification to area drains	Coordination	Approved	20-Apr-23	19-Jul-23	27-Jul-23	\$25,942.40	\$25,942.40	
77	77R1	59	<del>                                     </del>		85	Fiber optic connection to exisiting building	Coordination	Approved	02-May-23	25-Jul-23	12-Oct-23	\$10,118.90	\$10,118.90	
78	7781	60			63		Coordination			26-Jun-23	04-Jul-23	\$2,865.50	\$10,118.90	
76	/0	61			03	Additional pot light in Bedroom Type "D"		Approved Pending	02-May-23	20-Jun-23	04-Jui-23	\$2,805.50	\$2,803.30	
71	74				FOR	Revision to clarify clay unit product	Discontinued Product	, ,	09-May-23	OF 1 22	27 1 22	¢cc 121 00	¢cc 121 00	2
71	71	62R			59R	9 11	Coordination	Approved	23-May-23	05-Jun-23	27-Jun-23	\$66,131.08	\$66,131.08	
		63				Patching of exisiting asphalt drive-ways	Owner Requested	Cancelled	23-May-23	07	22 1 1 22	47.000.70	47.000.70	
81	81	64			65	Flooring revisions	Coordination	Approved	25-May-23	07-Jul-23	20-Jul-23	\$7,090.72	\$7,090.72	
80	80R2	65			84	Owner requested revisions to Kitchen Equipment	Owner Requested	Approved	25-May-23	22-Sep-23	03-Oct-23	\$68,113.10	\$68,113.10	
73	73	66			62	Delete kitchen equipment soap and towel dispenser accessories	Owner Requested	Approved	29-May-23	20-Jun-23	27-Jun-23	(\$2,670.00)	(\$2,670.00)	
126	126R2	67R3			115	ů ,	Coordination	Approved	30-May-23	21-Mar-24	12-Apr-24	\$18,950.80	\$18,950.80	
87	87	68			70	Revision to louvres	Coordination	Approved	30-May-23	02-Aug-23	08-Aug-23	\$660.00	\$660.00	
68	68	69			58	Patient lift system power supply covers	Owner Requested	Approved	01-Jun-23	05-Jun-23	22-Jun-23	\$10,222.30	\$10,222.30	
83	83	70			67	Revision to stair guard assembly	Coordination	Approved	06-Jun-23	19-Jul-23	26-Jul-23	\$726.00	\$726.00	
84	84	71			66	Revision to Ceramic tile type CT2.1 in select rooms	Owner Requested	Approved	15-Jun-23	19-Jul-23	25-Jul-23	\$0.00	\$0.00	
74	74R1	72R			64	Temporary support angles for Block C strutural frame	Coordination	Approved	13-Jun-23	28-Jun-23	04-Jul-23	\$10,563.30	\$10,563.30	
69	69R1				71	Removal of exisiitng foundations at electrical duct bank trench	Site Condition	Approved	14-Jun-23	07-Jul-23	09-Aug-23	\$10,095.80	\$10,095.80	
		73				Revise solid surface finish colour on millwork M30 & M31	Owner Requested	Cancelled	12-Jul-23					
		74				Additional structural support at 5th floor trench drain	Coordination	Pending	12-Jul-23					
90	90	75R	i i		74	Revised detail at expansion joint at gridline 23 between S & T/T.2.	Coordination	Approved	12-Jul-23	14-Aug-23	24-Aug-23	\$8,513.40	\$8,513.40	
92	92	†	1 1		75	Revised rebar stirrups at elevator conduit duct bank	Coordination	Approved	18-Jul-23	23-Aug-23	30-Aug-23	\$1,036.20	\$1,036.20	
93	93	1		148	76	Revision to window sill support material detail	Contractor Requested	Approved	23-Aug-23	29-Aug-23	05-Sep-23	\$3,312.89	\$3,312.89	
102		76			86	Coring of Foundation for temporary generator connection	Coordination	Approved	25-Jul-23	03-Oct-23	11-Oct-23	\$3,850.00	\$3,850.00	
101	101R3	76R2			91	Connection for Portable Genset and Load Bank Testing	Owner Requested	Approved	06-Feb-24	22-Feb-24	12-Mar-24	\$116,723.25	\$116,723.25	
94	94	777	<del>                                     </del>		77	Revision to jockey pump electrical feed	Coordination	Approved	26-Jul-23	01-Sep-23	12-Sep-23	\$5,904.80	\$5,904.80	
98	98	78	<del>                                     </del>		82	Revision to juckey pump electrical reed  Revised wall depth in Laundry Rooms to accommodate 4" drain pipe	Coordination	Approved	27-Jul-23	19-Sep-23	03-Oct-23	\$246.50	\$246.50	
108	108	79			111	Delete fire damper at return air duct in penthouse level	Coordination		31-Jul-23	24-Oct-23	21-Mar-24	(\$497.00)	(\$497.00)	
97	97R1	80R	$\vdash$		81	·		Approved		19-Sep-23	03-Oct-23	\$3,090.10	\$3,090.10	
						Revise wall thickness to accommodate pipe size	Coordination	Approved	03-Aug-23					
96	96	81	<del>                                     </del>		83	Domestic booster pump power feed	Coordination	Approved	23-Aug-23	13-Sep-23	02-Oct-23	\$6,792.50	\$6,792.50	
105	105	82	<del>                                     </del>			Revision to Drew St. entrance samitary & storm pipes for interferences	Coordination	Pending	28-Aug-23	10.0	24.0 (1.00	¢E 22E 02	ĆE 225 62	
105	105	83			88	Electric heaters for temproary heat in rooms at junction between Phase 1 and 2	Coordination	Approved	15-Sep-23	10-Sep-23	24-Oct-23	\$5,335.90	\$5,335.90	
		84	-			Investigation for tie-in to exisiting PA system	Coordination	Cancelled	15-Sep-23		25.0	44 400	44 400	
85	85	L	67		80	Ductwork revisions related to SI#67	Coordination	Approved	06-Jun-23	02-Aug-23	25-Sep-23	\$1,439.90	\$1,439.90	
103	103R1	85	ļļ		89	Additional louvre colour	Coordination	Approved	02-Oct-23	30-Oct-23	10-Nov-23	\$3,300.00	\$3,300.00	
106	106	86			87	Chiller Support Frames	Coordination	Approved	02-Oct-23	17-Oct-23	18-Oct-23	\$42,145.73	\$42,145.73	
112	112R1	87			96	Revise light fixture type U & U1	Coordination	Approved	17-Oct-23	29-Nov-23	07-Jan-24	\$2,753.30	\$2,753.30	
114	114	88			94	Revise storm drain piping from the roof of Stair Shaft #5	Coordination	Approved	26-Oct-23	14-Nov-23	05-Dec-23	\$8,269.80	\$8,269.80	
120	120R4	89			114	Add digital meni board connections at each dining area	Owner Requested	Approved	31-Oct-23	01-Apr-24	12-Apr-24	\$15,745.40	\$15,745.40	
116	116	90			100	Additional roof anchors at chimney for Boiler #4	Coordination	Approved	01-Nov-23	20-Nov-23	10-Jan-24	\$35,019.60	\$35,019.60	
						•	•							

		91			97	Revision to flooring materials in corridors and resdient vestibules	Owner Requested	Approved	08-Nov-23	22-Nov-23	07-Jan-23	\$0.00	\$0.00
		92			31	Provide a permanent load bank for generator testing	Coordination	Pending	08-Nov-23	22-1100-23	07-Jan-23	Ş0.00	30.00
132	132R2	93		-	127	Revision for door controls	Coordination	Approved	10-Nov-23	08-May-24	23-May-24	\$55,073.65	\$55,073.65
117	117	94		-	93	Ground connection from pole to transformer	Coordination	Approved	14-Nov-23	24-Nov-23	27-Nov-23	\$3,122.90	\$3,122.90
104	104R2	94			90	Additional track components for lift track in room 5091 - Submittal 135			30-May-23	31-Oct-23	10-Nov-23	\$2,448.60	\$2,448.60
_	104R2 111R1		91R	2	90	'	Coordination	Approved	,	16-Nov-23			\$4,701.40
111	TITKI	OFD	918	2	92	Revision to ductwork related to ERV#1 and SI#91R2	Coordination	Approved	15-Sep-23	16-NOV-23	20-Nov-23	\$4,701.40	\$4,701.40
121	121R2	95R 96R			102	Typical resident wardrobe storage hinges	Owner Requested	Cancelled	20-Nov-23 22-Nov-23	09-Jan-24	15-Jan-24	\$28,778.20	\$28,778.20
121 123	121R2 123R2	96R 97R			102	Typical resident room and washroom millwork revisions	Owner Requested	Approved	22-Nov-23 22-Nov-23	09-Jan-24 08-Jan-24	15-Jan-24 10-Jan-24	\$28,778.20	\$4,059.00
123	123KZ	97K 98			101	Revision to resident room drapes	Owner Requested	Approved Cancelled	27-Nov-23	08-Jan-24	10-Jan-24	\$4,059.00	\$4,059.00
125	125R2	99R			102	Additional lightning protection	Coordination		29-Nov-23	11 1 24	15 lan 24	Ć1 CE1 10	\$1,651.10
125					103	Toggle switch at flusher disinfector in soiled utility rooms	Coordination	Approved		11-Jan-24	15-Jan-24	\$1,651.10	. ,
135	135R1	100			105	Revise drainage for balcony/roof areas	Coordination	Approved	29-Nov-23	15-Feb-24	27-Feb-24	\$19,183.78	\$19,183.78
110	110R1	101	80		95	Costs associated with piping clarification in SI#80	Coordination	Approved	15-Aug-23	30-Nov-23	14-Dec-23	\$22,236.50	\$22,236.50
		101				Delete telephone cables between communications cabinets	Owner Requested	Cancelled	19-Dec-23		10.1 01	40.00	40.00
					53	Phase 2 Piling	Site Condition	Approved	08-Jan-24	08-Jan-24	10-Jan-24	\$0.00	\$0.00
129	129R1	102			104	Revision to Clean Utility Millwork M13	Owner Requested	Approved	22-Dec-23	24-Jan-24	30-Jan-24	(\$29,960.00)	(\$29,960.00)
134	134R2	103		-	112	Delete resident room lower entertainment boxes	Owner Requested	Approved	02-Jan-24	15-Mar-24	03-Apr-24	(\$112,848.00)	(\$112,848.00)
133	133	104			106	Revisions to Phase 2 Structrual Steel	Coordination	Approved	04-Jan-24	02-Feb-24	27-Feb-24	\$13,369.24	\$13,369.24
136	136	105			118	Wanderguard elevator control tie-in	Coordination	Pending	08-Jan-24	17-Apr-24	29-Apr-24	\$32,157.40	\$32,157.40
					98	Asphalt deficiency warranty extension	Deficiency Reconciliation	Approved	06-Dec-23	14-Dec-23	11-Jan-24	(\$7,500.00)	(\$7,500.00)
127	127				99	CSA IPAC training course	Contractor Requested	Approved	10-Nov-23	02-Jan-24	11-Jan-24	(\$550.00)	(\$550.00)
139	139R	106			109	Revision to Block D tub rooms	Coordination	Approved	24-Jan-24	26-Feb-24	07-Mar-24	\$7,681.30	\$7,681.30
148	148R1	107			122	Support posts for med sled system in stairwells	Owner Requested	Approved	31-Jan-24	01-May-24	07-May-24	\$53,607.07	\$53,607.07
141	141	108			108	Revise outlet locations in Type C Bedrooms	Owner Requested	Approved	08-Feb-24	23-Feb-24	07-Mar-24	\$1,907.40	\$1,907.40
140	140				107	Delete siding band detail at Penthouse	Cost Saving	Approved	21-Feb-24	21-Feb-24	27-Feb-24	(\$10,600.00)	(\$10,600.00)
137	137				110	Slab edge firestop detail revision	Coordination	Approved	09-Feb-24	04-Mar-24	07-Mar-24	\$39,165.00	\$39,165.00
145	145				113	Extent of slad edge at curtain wall block C - Phase 1	Coordination	Approved	22-Mar-24	22-Mar-24	04-Apr-24	\$3,637.92	\$3,637.92
		109R				Clarification to temporary soffit and heating details	Coordination	Pennding	07-Mar-24				
		110				Add door 5136 and associated hardware	Coordination	Pending	04-Mar-24				
		111				Revisions to communication cabinets racks and distribution	Coordination	Pending	14-Mar-24				
150	150	112				Radiant heater piping enclosures	Coordination	Approved	14-Mar-24	22-Apr-24	22-May-24	\$9,624.86	\$9,624.86
151		113				Revisions to Resident Washrooms to Accommodate Plumbing Drain	Contractor Requested	Pending	22-Apr-24	22-Apr-24		\$5,564.06	\$5,564.06
152	152R1	114			126	Revisions to water room door hardware	Coordination	Approved	20-Mar-24	07-May-24	23-May-24	\$8,929.80	\$8,929.80
149						Sub 269 Extra Cubicle Request - LEAVE until May 30 2024	Owner Requested	Pending	17-Apr-24	17-Apr-24		\$10,670.00	
130		82				Civil P3 Canor cost agreement	Coordination	Pending	17-Apr-24	17-Apr-24		\$53,802.65	
146	146				116	Add door 5136 and associated hardware	Coordination	Approved	04-Mar-24	17-Apr-24	26-Apr-24	\$11,698.50	\$11,698.50
156	156	116R			121	Revision to handrails and base bumpers	Coordination	Approved	02-May-24	01-May-24	07-May-24	\$14,213.38	\$14,213.38
153	153				129	Revision to cabinet locks	Owner Requested	Approved	24-Apr-24	24-Apr-24	24-May-24	\$1,540.57	\$1,540.57
154	154			193		Delete Sprinkler Control Valve	Cost Saving	Approved	01-May-24	24-Apr-24	07-May-24	(\$500.00)	(\$500.00)
158	158	117			124	Add temporary heat trace system to pipes at underside of servery 2078 & 2086	Coordination	Approved	08-Apr-24	08-May-24	15-May-24	\$21,541.30	\$21,541.30
157	157	118			128	Phase 1 - Roof level sun control outrigger support	Coordination	Approved	11-Apr-24	06-May-24	24-May-24	\$29,342.14	\$29,342.14
		119R				Kill switch for Ground Floor Servery 1067	Coordination	Pending	13-May-24				
159	159				125	Revise millwork pulls	Cost Saving	Approved	10-May-24	10-May-24	23-May-24	(\$4,132.80)	(\$4,132.80)
		i '			•	Total - As of Issue Date						\$1,881,690.08	\$1,817,217.43

	Total Spent to					
	Board Approved Budget	date	Budget Remaining	% Spent		
A - Land	0	0	0	0%		
B - Hard Costs	103,143,632	35,567,813	67,575,818	34%		
C - Architects and Engineers	5,293,090	4,325,966	967,124	82%		
D - Other Design Consultants Costs	786,929	523,418	263,510	67%		
E - Fees & Permits	31,235	31,235	0	100%		
F - Project Management & Other Prof. Services	1,798,833	1,378,196	420,637	77%		
G - Financing & Construction Interest	2,920,041	1,987,666	932,375	68%		
H - Taxes	1,914,397	1,573,859	340,538	82%		
I - Remaining Contingency	3,095,646	0	3,095,646	0%		
J - FF&E	2,965,586	24,978	2,940,608	1%		
Grand Total	121,949,389	45,413,132	76,536,257	37%		

#### YTD Project Budget to Actual

Cassellholme Redevelopment

Commencement to date: April 30, 2024

Mar 2024 Apr 2024 Budget Item A1 Land 0.0% A2 Land Legal Fees and others -0.0% A3 Property Taxes -0.0% B1.1 Construction Cost - Phase 1 52,954,402 33,895,862 2.006.243 35,902,106 17,052,296 67.8% B1.2 Construction Cost - Phase 2 & 3 48,626,198 3,910,658 36,000 3,946,658 44,679,540 8.1% B1.3 Budget Increases - Change Orders 1,555,986 958,685 43,959 1,002,644 553,342 64.4% B1.4 5.039.477 271,206 -5,310,683 5,310,683 0.0% Holdback Retained B1.4a Holdback Released 20.043 20.043 20,043 0.0% B1.5 Owner Hard Costs 7,046 7,046 7,046 - (1) 100.0% Demolition B2 \_ 0.0% 3,645,832 В3 **Construction Contingency** 3,645,832 0.0% В3 Contingency Reductions- Change Orders 1,555,986 1,555,986 0.0% C1 Architect 3,305,965 2,641,353 21,384 2,662,737 643,228 ( 80.5% C2 Structural Engineer 417,800 312,157 312,157 105,643 74.7% C3 Mechanical Electrical Engineer 1,359,186 1,179,024 1,179,024 180,162 86.7% C4 Civil Engineer 154,927 128,011 128,011 26,916 82.6% C5 Landscape Architect 55,213 44,038 44,038 11,175 79.8% 29,751 29,751 29,751 100.0% D1 Geotechnical / Environmental 0 🕕 D2 0.0% Land Surveyor --D3 **Energy Modelling Consultant** 87,145 87,145 87,145 100.0% D4 **Commissioning Consultant** 78,066 47,686 47,686 30,380 61.1% D5 12.350 80.2% AV and Acoustics Consultant 62.529 50.179 50.179 D6 Food Services Consultant 22.263 19.763 19.763 2.500 88.8% D7 Elevator Consultant 9.713 6.213 6.213 3,500 64.0% D8 89,770 89,770 Cost Consultant 89,770 100.0% D9 Hardware Consultant 4,000 4,000 4,000 100.0% D11 Life Safety and Fire Consultant 3,038 3,038 3,038 100.0% D10 Misc. Consultants 400,655 176,478 9,397 185,875 214,780 46.4% E1 **Development Charges** 0.0% E2 **Building Permit** 0.0% E3 31,235 31,235 31,235 100.0% Miscellaneous Permits 0 ( F1 Insurance - Liability & Builder's Risk 0.0% F2 **Pre-Opening Expenses** -0.0% F3 858.833 482.365 11.352 493.717 365.116 57.5% Project Management Fee F4 Administrative Costs 0.0% \_ \_ F5 273,597 273,597 26,403 🕕 **Accounting Services** 300,000 91.2% F6 Marketing Fees 70,000 62,463 62,463 7,537 🕕 89.2% F7 Disbursements 60,000 54,292 54,292 5,708 90.5% F8 Legal Fees 510,000 485,715 8,413 494,127 15,873 96.9% 765,839 G1 Construction Loan Interest 2,680,041 1,755,260 158,942 1,914,202 71.4% G2 Commitment Fee 50,000 50,000 0.0% G3 Broker's Fees 0.0% **(** G4 Financing Legal Fees -0.0% G5 96,536 **Project Monitor** 170,000 70,464 3,000 73,464 43.2% G6 Appraisal -0.0% G7 Draw Fees 20,000 20,000 0.0% Н1 HST on Monthly Costs 15,088,933 241,242 5,307,003 9,781,930 35.2% 5,065,761 H2 15.088.933 4.376.370 4.376.370 HST Input Tax Credit 10,712,563 29.0% НЗ 643.226 33.6% HST Self-Assessment 1.914.397 643.226 1,271,171 11 Soft Costs Contingency 1,005,800 0.0% 1,005,800 FF&E 24,978 24,978 2,940,608 0.8% J1 2,965,586 45.413.132 121,949,389 43,144,406 2,268,726.04 76,536,257 37.2% Total

Cassellholme



# **OPERATIONS UPDATE**

Board of Management Meeting May 30, 2024

## CLINICAL SERVICES - Lindsay Dyrda, Director of Care

## **Reports to the Ministry of Long-Term Care:**

Cassellholme submitted 5 critical incidents to the MOLTC during the month of May (to date).

4 incidents were reports of suspected/alleged abuse:

- 2 resident to resident physical and emotional abuse
- 1 visitor to resident abuse
- 1 staff to resident abuse (currently being investigated)

1 incident was reported as suspected Misuse/Misappropriation of resident's money (unfounded).

#### Inspections

Critical incident inspection started April 15 – 26, 2024. We are currently awaiting the Inspection Report.

#### **01 Abuse Review**

CI Type	# of CIs	Average CI per 100 beds for the period				
		Home	LHIN	District	Province	
Abuse of a resident by anyone or neglect of a resident by the licensee or staff that resulted in harm or a risk of harm to the resident [LTCHA s. 24. (1) 2.] / [FLTCA s. 28. (1) 2.]	20	8.3333	2.5373	3.1066	2.5724	

	Apple	Maple	Birch	Willow		Unfounded
Res- Res	3	3		1	7	3
Staff-Res	1	3	4	4	12	2
Visitor- Res				1	1	1
					20	6

# RESIDENT & FAMILY - Jillian Marchand, Resident & Family Navigator

#### 2024

- ❖ Admissions: Permanent 34 Short Stay/Respite 10
- ❖ Deaths 27
- Discharge to alternate location 4 (To retirement, Castle Arms, home with wife, home palliation services)
- Care Conferences held within the first 4 weeks and yearly
- Multidisciplinary meetings held with resident and their families to provide input about the residents care plan, goals, and preferences
- 2024-110 Completed to date



# **OPERATIONS UPDATE**

Compassionate care for life's journey.

# HUMAN RESOURCES - Tiffany Chapman, HR Coordinator

- All Summer Students have been hired and orientated (6-7 students/unit)
- ❖ PSW 6 Part-Time vacancies all Full-Time vacancies posted
- ❖ RPN 4 Part-Time vacancies
- ❖ Added new RPN day line to Apple/Maple
- PSW Students starting preceptorship in June/July (Canadore/CTS/Living Classroom)
- Working on staffing needs/master lines for new build

# QUALITY IMPROVEMENT - Camille Bigras, Director of Support Services & Quality Assurance

## **Mandatory Programs**

The Ministry of Long-Term Care sets out a list of mandatory programs that need to be in place, and evaluated on an annual basis. The programs in question are:

- Pain Management
- Continence Care
- Skin and Wound
- Falls Prevention

In order to keep us accountable to resident care we have also added the following committees which have a similar mandate:

- Palliative Care
- Responsive Behaviours

We are happy to report that these committees are now active and meeting on a quarterly basis. The goals of these programs have been added to our quality assurance program and annual reports completed for 2023. Education has been made one of the priorities this year and is ongoing.

## LAUNDRY - Trina Milne, Manager

PLAN - Reduce the turnaround time for personal clothing to 48 hours

PROCESS - Create job description for laundry staff with daily expectations

**SOLUTION** - Job descriptions have been created and provided to staff to help ensure consistency and expectations on the amount that is to be done in a shift. This will help reduce the turnaround time

PLAN - Items being placed in wrong closets/ items not folded neatly

PROCESS - Perform staff audits while they are delivering clothing. Coordinators and Managers doing 3 closets a week. This started February 2024. Number each resident box on cart and put a name or number in hang up slots

**SOLUTION** - Closet audits are being performed 3 times a week. We are currently auditing staff and how they are placing clothing away

Carts have also been numbered where the fold ups go as well as where the hang-ups go. This is helping to ensure staff are not placing the items in the wrong closets.

# **CASSELLHOLME**

# **OPERATIONS UPDATE**

Compassionate care for life's journey.

# PASTORAL CARE - Tracy Davis, Spiritual & Cultural Support Lead

During the first few months of this year, we have begun to refocus my work on more end-of-life care and creating new ways to nourish our resident's spiritual needs. We are creating an end-of-life passport for each resident. This will identify what is important to them at that time. We are engaging families in conversations about their loved one's spiritual needs earlier and I am participating in care conferences to help promote relationships with families that will enhance the residents' lives spiritually and culturally.

The other part of my work is around culture shift/change in the home and creating a welcome to new staff by offering the general orientation and supporting them in their first few months at

Cassellholme. We continue to work hard at finding ways to help them navigate the workplace along with supporting the mentor program.

I am also responsible for assisting Managers with milestone awards and planning appreciation events. During the month of April, the Culture Club organized a wellness bingo card for our staff to think about the ways they can remain mentally/physically well. We offered times during the week for a walking club, we brought in the blender bike (the faster you bike the better the smoothie) as well as support at unit huddles to reinforce the importance of remaining well.

We have also established a "staff spotlight" each month using our Shout-Out Board that enables the winner to have a designated parking spot for the month.

During the month of June, all of our staff will receive in-service training on palliation as we continue to educate/support our employees.

# HEALTH & SAFETY - Ron Goodship, Health & Wellness Coordinator

Incident Review Comparison - Q1 - 2023 to Q1 - 2024 (January 1 - March 31)

2023 - Injury Type	<b>Lost Time</b>	Health care	First Aid	Total
Over Exertion/Strains	2	4	4	10
Resident Action	1	1	4	6
Exposure (covid-19 - needle sticks)	0	0	1	1
Trip/Slip/Fall	0	2	4	6
Struck Against / Struck by	0	2	4	6

2024 - Injury Type	Lost Time	Health care	First Aid	Total
Over Exertion/Strains	0	4	7	11
Resident Action	2	1	13	16
Exposure (covid-19 - needle sticks)	0	0	1	1
Trip/Slip/Fall	0	0	4	4
Struck Against / Struck by	2	1	6	9

#### **Reduction Efforts**

Over Exertion/Strains Injuries – Additional in-house training on lifting and transfer policies

Resident Action Injuries – GPA Training (Gentle Persuasive Approach) – Stop and Go Procedure – Abuse training with focus on recognition and reporting.

Struck Against/Struck By Injuries – Some of these occurrences are already included in Resident Actions as part of the description of the incident.